

# TeleCrisis™ Technical Specifications



<b>Supported Web Browsers</b> <ul style="list-style-type: none"> <li>◦ Internet Explorer 6+</li> <li>◦ Firefox 2+</li> <li>◦ Safari 3+</li> </ul>	<b>SaaS Delivered</b> TeleCrisis™ runs as a Software-as-a-Service (SaaS) application.
<b>Extra Runtimes Required</b> <ul style="list-style-type: none"> <li>◦ Silverlight 3</li> </ul>	<b>Internet connection</b> required for data transfer and out-going dynamic notifications during an incident. If off line, program will store event log.
<b>Supported Operating Systems</b> <p><b>Windows</b></p> <ul style="list-style-type: none"> <li>◦ Windows Vista; Windows XP Service Pack 2, Windows 7 minimum</li> <li>◦ 450MHz or faster processor</li> <li>◦ At least 512MB of RAM</li> <li>◦ At least 25MB of disk space</li> <li>◦ Minimum screen resolution of 1024x768</li> </ul> <p><b>Mac OS</b></p> <ul style="list-style-type: none"> <li>◦ Operating System: Apple Mac OS X 10.4.8 or above</li> <li>◦ 1.83GHz or faster processor</li> <li>◦ At least 512MB of RAM</li> <li>◦ At least 25MB of disk space</li> <li>◦ Minimum screen resolution of 1024x768</li> </ul>	<b>Administrative Functionality</b> <ul style="list-style-type: none"> <li>◦ Protocol customization</li> <li>◦ User logins</li> <li>◦ Reports and dashboards</li> </ul> <p><b>Protocols included:</b></p> <ul style="list-style-type: none"> <li>• Abusive Caller</li> <li>• Bomb Threat</li> <li>• Chemical Threat</li> <li>• E-mail Threat</li> <li>• Irate Caller</li> <li>• Kidnapping</li> <li>• Medical Emergency</li> <li>• Radiological Threat</li> <li>• Suicide Threat</li> <li>• Violence Threat</li> <li>• Written Threat</li> <li>• Stress Management</li> </ul>

## **XBRM – A Leader in Threat Management:**

XBRM is a unique crisis management consulting practice dedicated to human factors/behavioral sciences applications in emergency management, disaster recovery, and homeland security. XBRM helps prepare decision-makers and incident responders by providing training, consulting and technology to effectively address the emotional and behavioral challenges associated with the full spectrum of hazards and the various phases of emergency management.

XBRM is home to some of the world's foremost experts in disaster and crisis-related human factors and offers a compressive portfolio of products and services addressing this important facet of crisis management. The XBRM team of experts is led by Managing Director, Steve Crimando, a pioneer in the field of tactical psychology. With over 20-years experience as a front line disaster responder, he is credentialed and specialized in crisis management, disaster recovery, violence prevention and traumatic event response. He is a Board Certified Expert in Traumatic Stress and holds a Level III Certification in Homeland Security. Steve is a Diplomate of the National Center for Crisis Management and serves as a consultant and trainer for the many government agencies, NGO's and multinational corporations, as well as the media and the courts.

The XBRM team provides world-class professional services and products to businesses around the globe. Let our team help yours today. **Call toll-free: 800-280-6606**, Or E-mail: [info@XBRM.com](mailto:info@XBRM.com) Or visit us Online at: [www.xbrm.com](http://www.xbrm.com)



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